



inFocus Login Tips

Having trouble logging in?

Check out some of the helpful tips below for common issues.

Did you join our network less than 2 weeks ago?

Please wait to receive your welcome email with your unique username. Click on the custom link in the email where you'll be directed to a new page. Simply enter the username from the email and set your desired password.



Reset password

Please enter your username and new password below

Username

New password

Retype password

[SUBMIT ▶](#)

Haven't received your setup email?

To get a new email sent to you, select the "click here to receive a reset email" link then enter the email address of the Primary Tax ID on file.

An email will be sent to the email on file with a custom link where you'll be directed to a new page. Simply enter the username from the email and set your desired password.

LOGIN:

Username Password

[LOGIN ▶](#)

Need help? [DOWNLOAD USER LOGIN GUIDE ▶](#)

New? You should have received a welcome email inviting you to setup your login. If you haven't...

[Receive a reset email ▶](#)

Lost your username or forgot your password?

[Reset your password, or retrieve your username ▶](#)

Need to make changes to your tax ID?

[Add a new user to an existing tax ID, or add a new tax ID ▶](#)

To better protect your security, all passwords must be between 8 and 32 characters and includes at least one uppercase character, one lowercase character and either a number or special character such as !%#*



Still haven't received the email?

Please check any spam folders in your email. For additional help, you can reach out to infocus@eyemed.com